



QMC[®]
CONSULTING & TRAINING

VDA TRAINING

ID503

Product Safety & Conformity Representative (PSCR)

1. Contents:

Every company in the automotive supply chain is required to ensure the safety and conformity of its products. This means they have to comply with the legal regulations in all relevant countries and satisfy the safety expectations of the general public – which is where Product Safety & Conformity Representatives come in. This training will give you the expertise you need to perform the daily work of a PSCR in a more professional and targeted manner. The program covers the central themes of product integrity and over-the-air (OTA) software updates, and expands your competence in these fields.

2. Objectives:

- a) You can describe the significance and the tasks of a PSCR, including OTA.
- b) You are aware of your responsibility along the entire value chain from a product's development, through manufacture and application, up to the end of its intended use.
- c) You know how product integrity is organized in companies and understand its significance within the product cycle.
- d) You know what needs to be done in cases of nonconformity.
- e) You apply the appropriate tools and methods competently.
- f) You know which vehicles are potentially affected and could receive OTA updates.

- g) You are familiar with the reasons for an OTA update not being carried out.
- h) You are able to assess the legal relevance of refusing an update.
- i) You perform your tasks as a PSCR in a professional and targeted manner.

3. Concept and Methods:

The training alternates between lectures and group work. The group tasks encourage the participants to transfer the lessons learned to their own professional practice. Special attention is paid to opportunities for sharing experiences.

4. Target Audience:

This training is aimed at managers and employees in the automotive industry who either already work as product safety representatives or expect to do so.

4. Prerequisites for Attendance:

- a) A technical or business education
- b) Experience in quality management in the automotive industry, particularly in processing complaints and claims for damages
- c) Training and experience in evaluating technical product and process risks (e.g. as an FMEA moderator, VDA 6.3 process auditor, developer)
- d) Knowledge of how the products manufactured in the company are used and of the state of the art
- e) Knowledge of the requirements imposed by both the legislation and customer demands.

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6. Certificate of Qualification:

After passing the knowledge test (Multiple-Choice-Test), you will receive a digital certificate of qualification.

7. Duration:

2 days (16 hours).

8. Accompanying Material:

VDA Volume "Product Integrity" (including OTA) (included in the fee for face-to-face training).

INFORMATION:

Jorge Zozaya

Sales Manager

jzozaya@qmc-training.com

Phone: +52 (449) 916 80 32 ext. 126

Mobile: +52 (449) 243 68 07

QMC MEX



www.qmcmex.com



QMC Training and Consulting Center
Lope de Vega #205 Col. Héroes
C.P. 20190
Aguascalientes Ags., México
Tel. +52 (449) 506 86 27

Oficina Central
Cristóbal Colón #441 Barrio El Encino
C.P. 20240
Aguascalientes Ags., México
Tel +52 (449) 916 80 32

Centro Logístico QMC
Circ. Aguascalientes Sur #115 E.C.P. 20906
PIVA (Parque Industrial del Valle de
Aguascalientes)
Aguascalientes Ags., México
Tel +52 (449) 973 43 17

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German Association of the Automotive Industry
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